



Onboarding Your End Users (New Users)

Now that you've successfully accessed our new License Management Portal, it's time to onboard your end users

Below you will find an overview of the information and resources needed for end users to successfully install and access the latest

StormWise software

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1. What You'll Need:

- Account managers will need to gather and provide end users with the following resources and information to get started:

1. License Number: StormWise license number needed to log into the new StormWise Access Manager

2. Password: Password needed to log into the new StormWise Access Manager

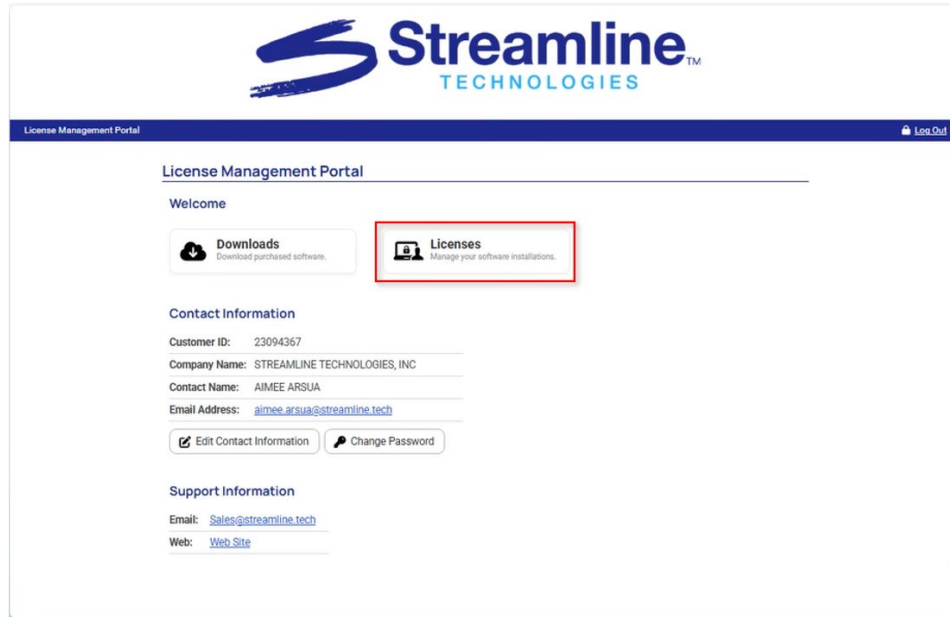
3. StormWise Access Manager Installation Files: Installation files for the new StormWise access manager

4. StormWise Installation Files: Installation files for the latest version of StormWise

- *To help you get started, we ask that you please review the step-by-step instructions below for installing, accessing, and logging into your StormWise license:*
 - [StormWise Installation Guide](#)

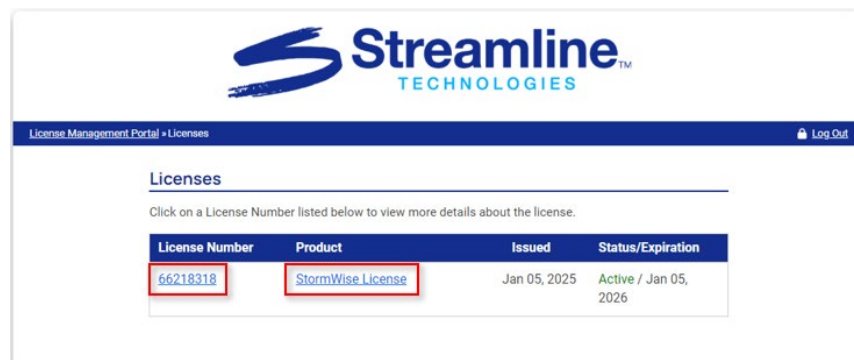
2. Accessing Your License(s):

- Account managers will need to select “**Licenses**” from the license management portal homepage [HERE](#) to access and provide their end users with their StormWise software login credentials.



3. Accessing a License's Details:

- From the Licenses page, select either the hyperlinked "License Number" or "Product Name" to access a given license's details and end user login credentials.

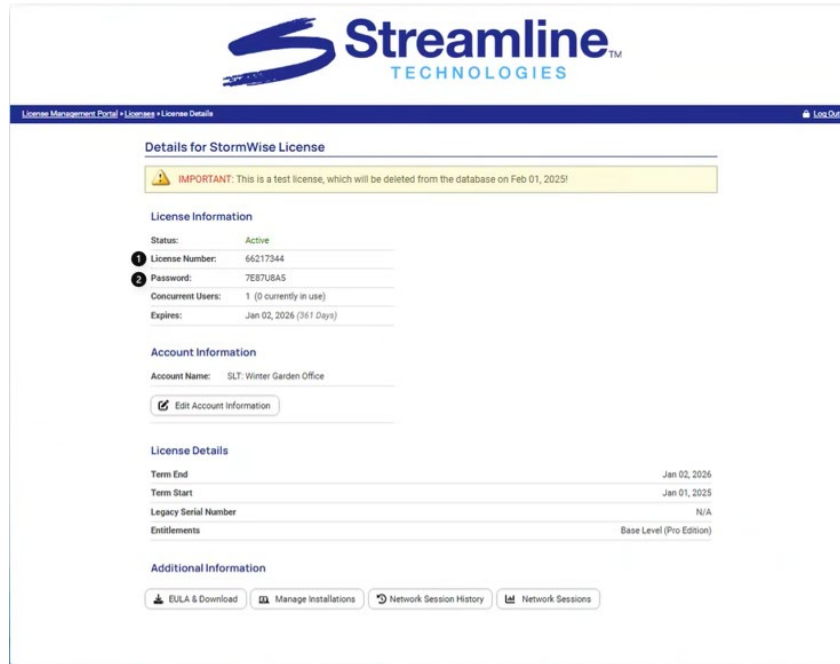


4. StormWise Login Credentials:

- From the Details for StormWise License page, account managers will need to gather and provide their end users with the license number and password to successfully login and access the StormWise software.

1. License Number: StormWise license number needed for end user StormWise software login

2. Password: Password needed for end user StormWise software login



The screenshot displays the 'Details for StormWise License' page in the Streamline Technologies License Management Portal. The page includes a navigation bar with 'License Management Portal' and 'Licenses > License Details', and a 'Log Out' link. A yellow warning box states: 'IMPORTANT: This is a test license, which will be deleted from the database on Feb 01, 2025!'. The 'License Information' section shows: Status: Active; License Number: 66217344; Password: 7E87U8A5; Concurrent Users: 1 (0 currently in use); Expires: Jan 02, 2026 (361 Days). The 'Account Information' section shows: Account Name: SLT- Winter Garden Office, with an 'Edit Account Information' button. The 'License Details' section shows: Term End: Jan 02, 2026; Term Start: Jan 01, 2025; Legacy Serial Number: N/A; Entitlements: Base Level (Pro Edition). The 'Additional Information' section contains buttons for 'EULA & Download', 'Manage Installations', 'Network Session History', and 'Network Sessions'.

License Information	
Status:	Active
1 License Number:	66217344
2 Password:	7E87U8A5
Concurrent Users:	1 (0 currently in use)
Expires:	Jan 02, 2026 (361 Days)

Account Information	
Account Name:	SLT- Winter Garden Office
Edit Account Information	

License Details	
Term End	Jan 02, 2026
Term Start	Jan 01, 2025
Legacy Serial Number	N/A
Entitlements	Base Level (Pro Edition)

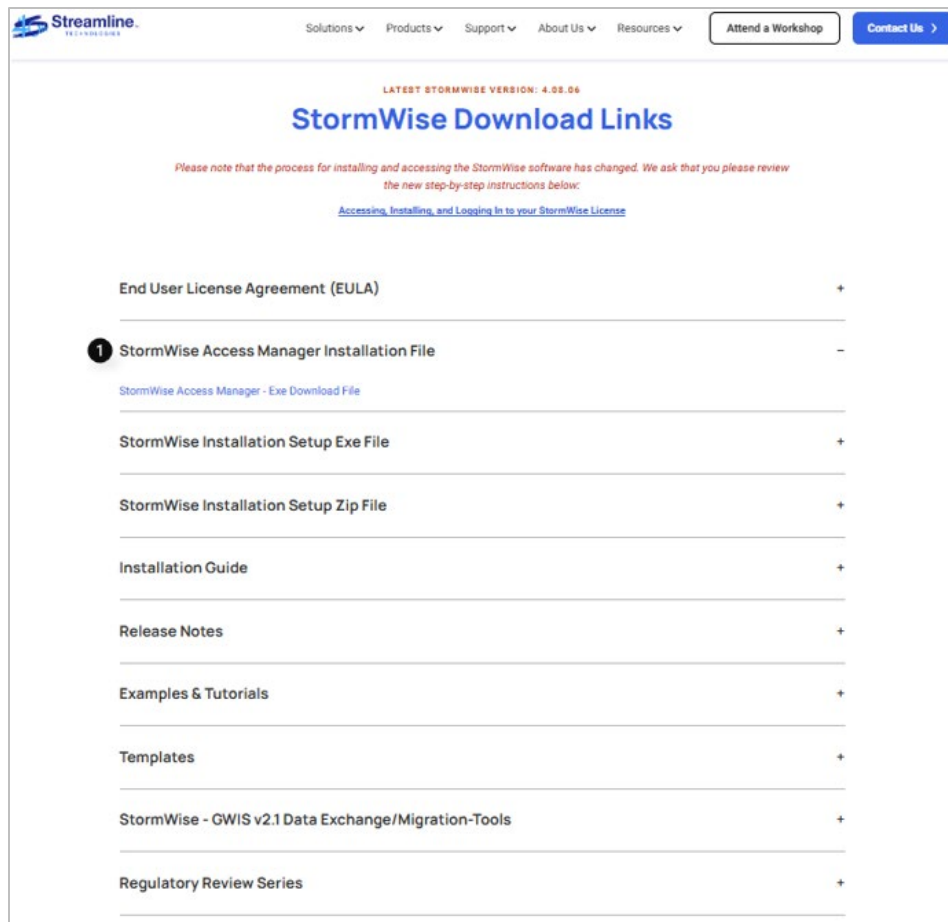
Additional Information

[EULA & Download](#) [Manage Installations](#) [Network Session History](#) [Network Sessions](#)

5. StormWise Access Manager Installation Links:

- Account managers will need to direct end users to our StormWise Downloads page [HERE](#) to download and install the new StormWise Access Manager.

1. StormWise Access Manager Exe File: Download and install the StormWise Access Manager Exe file



6. StormWise Software Installation Links:

- Account managers will also need to direct end users to our StormWise Downloads page [HERE](#) to download and install the latest version of StormWise.

1. StormWise Exe File: Download and install the latest StormWise Exe file

2. Current Version - StormWise: All new customers should download “**Current Version - StormWise**” for the best and most up-to-date end user experience

3. StormWise Zip File: Download and install the latest StormWise Zip file

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LATEST STORMWISE VERSION: 4.08.06

StormWise Download Links

Please note that the process for installing and accessing the StormWise software has changed. We ask that you please review the new step-by-step instructions below:

[Accessing, Installing, and Logging In to your StormWise License](#)

	End User License Agreement (EULA)	+
	StormWise Access Manager Installation File	+
1	StormWise Installation Setup Exe File	-
	Current Version:	
2	StormWise v4.08.06 - Exe Download File	
	Previous Version:	
	ICPR v4.07.11 - Exe Download File	
3	StormWise Installation Setup Zip File	+
	Installation Guide	+
	Release Notes	+
	Examples & Tutorials	+
	Templates	+
	StormWise - GWIS v2.1 Data Exchange/Migration-Tools	+
	Regulatory Review Series	+

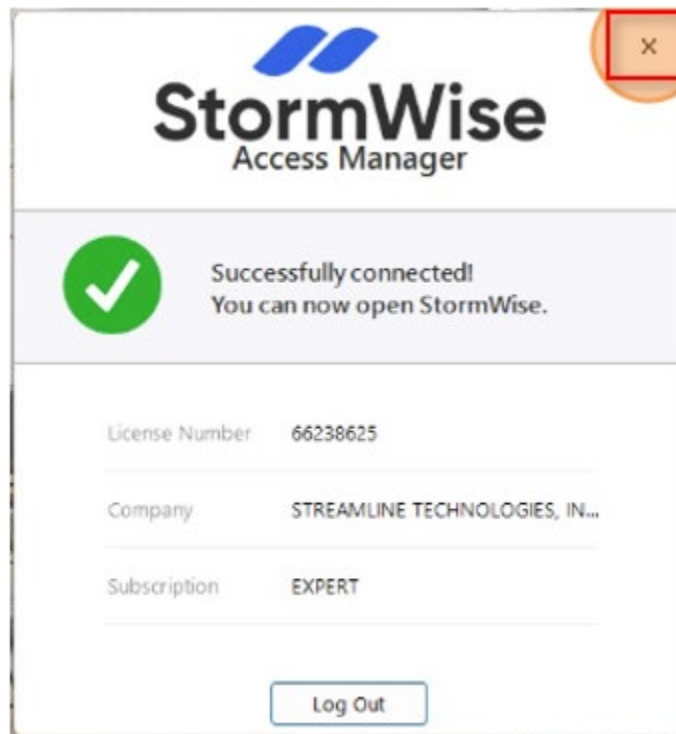
7. StormWise Access Manager Login:

- Once installed, open the [StormWise Access Manager](#) desktop application prior to opening the StormWise desktop application. Enter license credentials into the Access Manager login screen and select login.
 - License Number:** End user to enter account manager provided license number
 - Password:** End user to enter account manager provided password
 - Log In:** Login to the StormWise Access manager to use a license



The image shows the StormWise Access Manager login window. At the top is the StormWise logo and the text "Access Manager". Below this is a light purple bar with the text "Please log in below.". The main area contains two input fields: "License Number" with the value "66238625" and "Password" with masked characters. A red circle highlights the License Number field, with a red arrow pointing to it from a black circle with the number "1". Another red arrow points from a black circle with the number "2" to the Password field. At the bottom, there are two buttons: "Log In" (highlighted with a red rectangle) and "Proxy". A close button "X" is in the top right corner.

- You are now logged into StormWise Access Manager and are using a license. Click "X" to minimize to the menu tray.



The image shows the StormWise Access Manager success screen. At the top is the StormWise logo and the text "Access Manager". Below this is a light purple bar with a green checkmark icon and the text "Successfully connected! You can now open StormWise.". The main area contains three rows of information: "License Number" with the value "66238625", "Company" with the value "STREAMLINE TECHNOLOGIES, IN...", and "Subscription" with the value "EXPERT". At the bottom, there is a "Log Out" button. A red rectangle highlights the close button "X" in the top right corner.

The StormWise Access Manager must be open and logged into prior to opening StormWise

8. Using the StormWise Software:

- And that's it – End users will now have everything they need to open and use the [StormWise Software](#). Simply double click the desktop application to begin using StormWise!
 - **Note:** When you exit the StormWise Desktop Application you are not ending your StormWise session and releasing the licensed seat. You need to log out of the StormWise Access Manager to release the licensed seat.

We encourage you to review our "[Account Manager - End User Onboarding Communication](#)" for an email template consisting of the information and resources you will want to share with end users to ensure an easeful onboarding process