



Onboarding Your End Users (Existing Users)

Now that you've successfully accessed our new License Management Portal, it's time to onboard your end users

Below you will find an overview of the information and resources needed for end users to successfully install and access the latest

StormWise software

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1. What You'll Need:

- Account managers will need to gather and provide end users with the following resources and information to get started:

1. License Number: StormWise license number needed to log into the new StormWise Access Manager

2. Password: Password needed to log into the new StormWise Access Manager

3. StormWise Access Manager Installation Files: Installation files for the new StormWise access manager

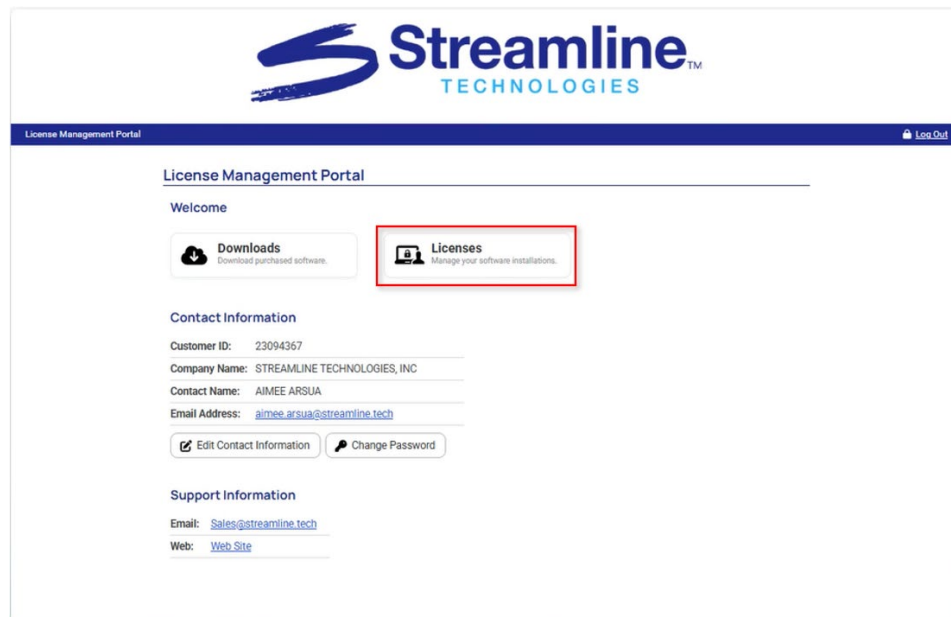
4. StormWise Installation Files: Installation files for the latest version of StormWise

Note: Although our StormWise and ICPR version numbers have changed, the latest version numbers are solely in place to unlock the enhanced features of our new License Management Portal while maintaining the same products your team has come to know and rely on

- *Please note that the process for installing and accessing the StormWise software has changed. We ask that you please review the new step-by-step instructions below:*
 - [StormWise Installation Guide](#)

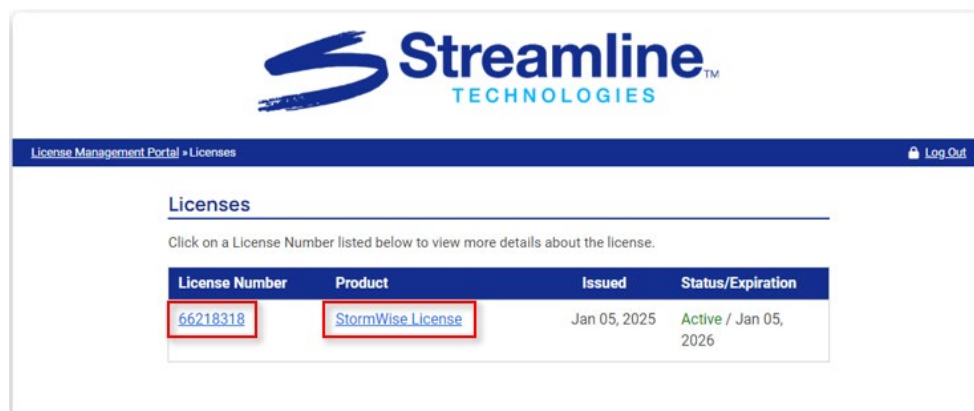
2. Accessing Your License(s):

- Account managers will need to select “**Licenses**” from the license management portal homepage [HERE](#) to access and provide their end users with their StormWise software login credentials.



3. Accessing a License's Details:

- From the Licenses page, select either the hyperlinked “**License Number**” or “**Product Name**” to access a given license’s details and end user login credentials.

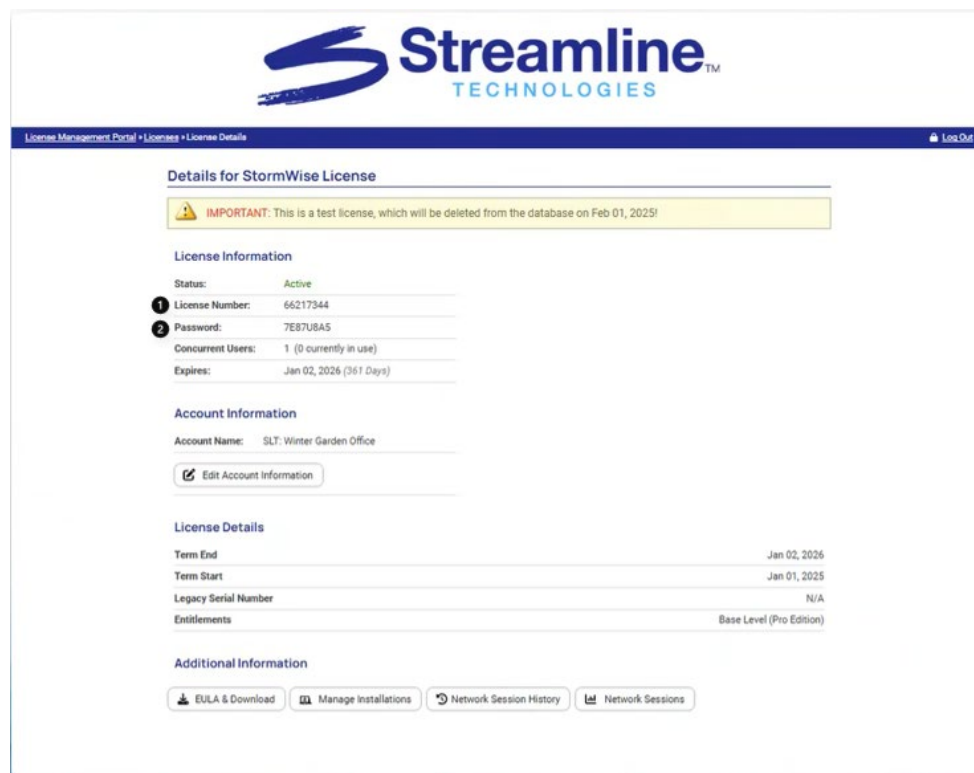


4. StormWise Login Credentials:

- From the Details for StormWise License page, account managers will need to gather and provide their end users with the license number and password to successfully login and access the StormWise software.

1. License Number: StormWise license number needed for end user StormWise software login

2. Password: Password needed for end user StormWise software login



The screenshot displays the 'Details for StormWise License' page within the Streamline Technologies License Management Portal. The page features a blue header with the Streamline Technologies logo and a navigation bar. A yellow warning box at the top states: 'IMPORTANT: This is a test license, which will be deleted from the database on Feb 01, 2025!'. The main content area is divided into several sections: 'License Information' (Status: Active, License Number: 66217344, Password: 7E87UBA5, Concurrent Users: 1, Expires: Jan 02, 2026), 'Account Information' (Account Name: SLT- Winter Garden Office, Edit Account Information button), 'License Details' (Term End: Jan 02, 2026, Term Start: Jan 01, 2025, Legacy Serial Number: N/A, Entitlements: Base Level (Pro Edition)), and 'Additional Information' (EULA & Download, Manage Installations, Network Session History, Network Sessions buttons).

License Information	
Status:	Active
1 License Number:	66217344
2 Password:	7E87UBA5
Concurrent Users:	1 (0 currently in use)
Expires:	Jan 02, 2026 (361 Days)

Account Information	
Account Name:	SLT- Winter Garden Office
Edit Account Information	

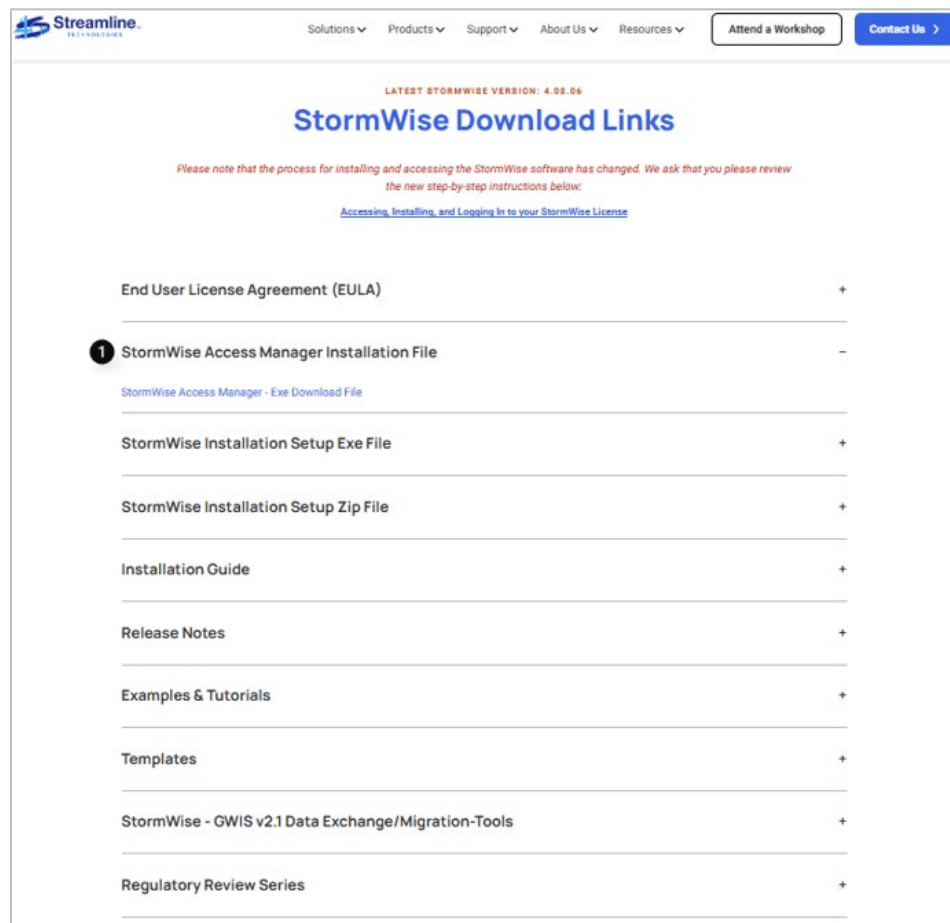
License Details	
Term End	Jan 02, 2026
Term Start	Jan 01, 2025
Legacy Serial Number	N/A
Entitlements	Base Level (Pro Edition)

Additional Information	
EULA & Download	Manage Installations
Network Session History	Network Sessions

5. StormWise Access Manager Installation Links:

- Account managers will need to direct end users to our StormWise Downloads page [HERE](#) to download and install the new StormWise Access Manager.

1. StormWise Access Manager Exe File: Download and install the StormWise Access Manager Exe file



6. StormWise Software Installation Links:

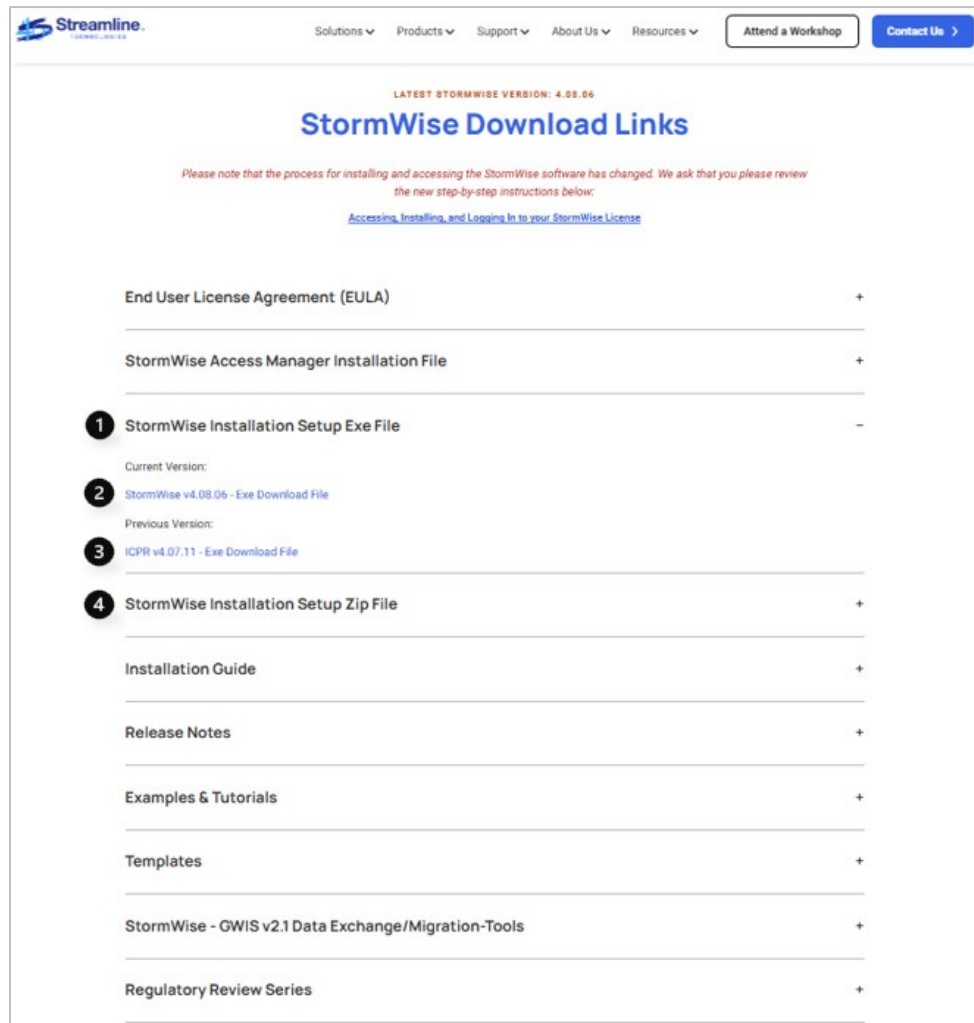
- Account managers will also need to direct end users to our StormWise Downloads page [HERE](#) to download and install the latest version of StormWise.

1. StormWise Exe File: Download and install the latest StormWise Exe file

2. Current Version: The “**Current Version - StormWise**” should be downloaded by all new and current StormWise customers for the best and most up-to-date end user experience

3. Previous Version: The “**Previous Version - ICPR**” should only be downloaded by legacy ICPR4 users who are still in need of our legacy software for ongoing projects

4. StormWise Zip File: Download and install the latest StormWise Zip file



7. StormWise Access Manager Login:

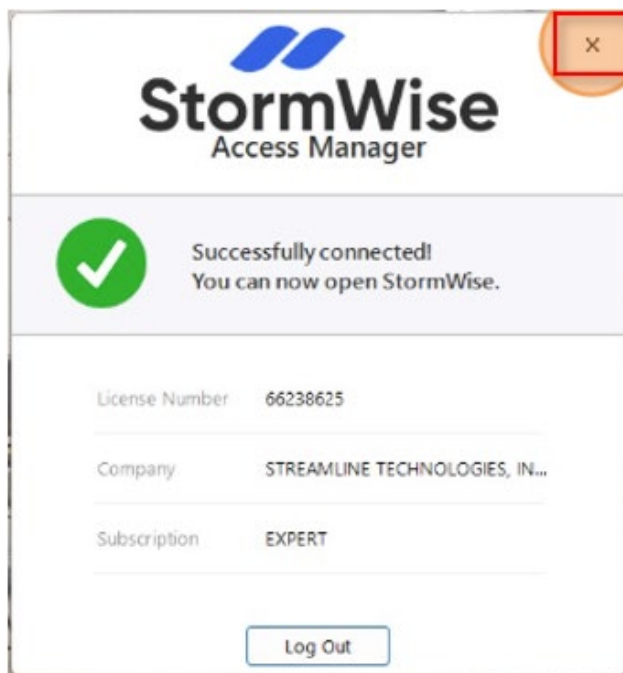
- Once installed, open the **StormWise Access Manager** desktop application prior to opening the StormWise desktop application. Enter license credentials into the Access Manager login screen and select login.

1. **License Number:** End user to enter account manager provided license number
2. **Password:** End user to enter account manager provided password
3. **Log In:** Login to the StormWise Access manager to use a license



The image shows the StormWise Access Manager login window. At the top is the StormWise logo and the text "Access Manager". Below this is a light purple bar with the text "Please log in below.". The main area contains two input fields: "License Number" with the value "66238625" and "Password" with masked characters. Red arrows with numbers 1 and 2 point to these fields. At the bottom, there are two buttons: "Log In" (highlighted with a red box) and "Proxy". A close button "X" is in the top right corner.

- You are now logged into StormWise Access Manager and are using a license. Click "X" to minimize to the menu tray.



The image shows the StormWise Access Manager success window. At the top is the StormWise logo and the text "Access Manager". Below this is a light purple bar with a green checkmark icon and the text "Successfully connected! You can now open StormWise.". The main area contains three fields: "License Number" with the value "66238625", "Company" with the value "STREAMLINE TECHNOLOGIES, IN...", and "Subscription" with the value "EXPERT". At the bottom, there is a "Log Out" button. A close button "X" is in the top right corner, highlighted with a red box.

The StormWise Access Manager must be open and logged into prior to opening StormWise

8. Using the StormWise Software:

- And that's it – End users will now have everything they need to open and use the **StormWise Software**. Simply double click the desktop application to begin using StormWise!
 - **Note:** When you exit the StormWise Desktop Application you are not ending your StormWise session and releasing the licensed seat. You need to log out of the StormWise Access Manager to release the licensed seat.

We encourage you to review our "[Account Manager - End User Onboarding Communication](#)" for an email template consisting of the information and resources you will want to share with end users to ensure an easeful onboarding process