



Navigating the License Management Portal

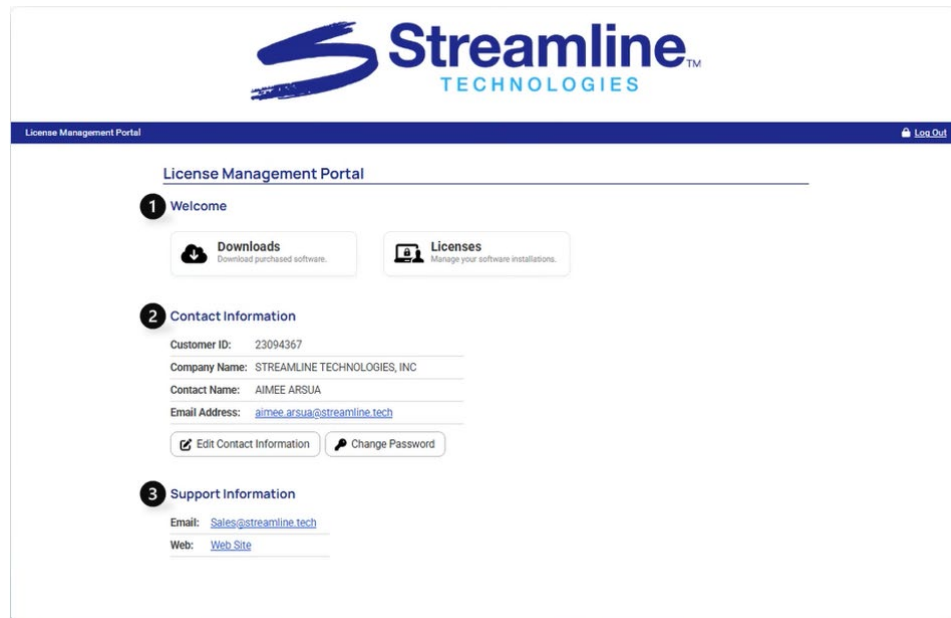
Below you will find a high-level overview and step-by-step instructions on how to navigate our new License Management Portal

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1. Homepage Overview:

- The **Homepage** consists of:
 - Welcome:** Download links and license(s) overview
 - Contact Information:** Customer ID and contact information
 - Support Information:** Website access and support inbox



2. Downloads:

- The [Downloads](#) page consists of your StormWise license details as well as our StormWise installation links and End User License Agreement.

1. StormWise License: StormWise license number and expiration date

Note: Access your StormWise license details and our new license management tools by selecting the hyperlinked “[License Number](#)”

2. EULA & Download: Access our StormWise installation links and End User License Agreement by selecting “[EULA & Download](#)”



Please visit our [Managing Your License](#) how to guide for a walkthrough and additional information on the features and functionalities found on the License Details page

3. Licenses:

- The [Licenses](#) page consists of an overview of your StormWise license(s) including the license number, the license activation status, as well as the expiration date.

1. License Number: StormWise license number

Note: Access a given StormWise license details and our new license management tools by selecting the hyperlinked "[License Number](#)"

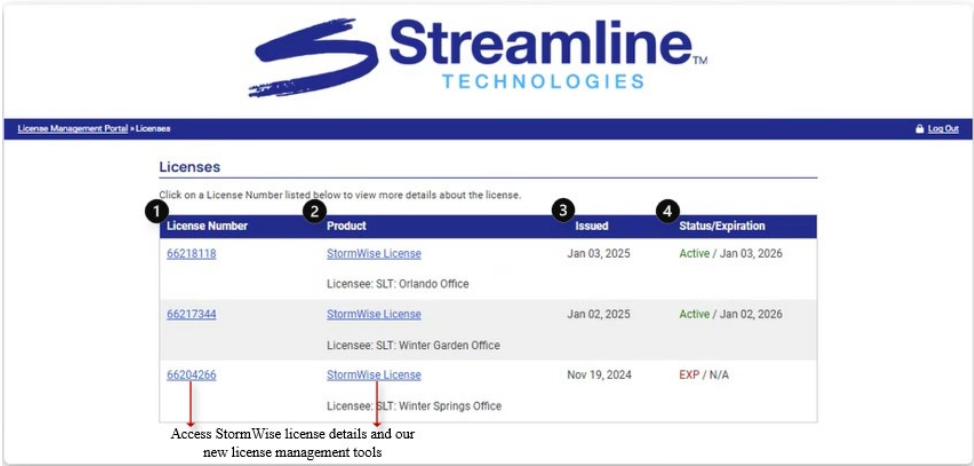
2. Product: Product name

Note: StormWise version (Pro & Expert) is found on the "[License Details](#)" page

Note: Access a given StormWise license details and our new license management tools by selecting the hyperlinked "[Product Name](#)"

3. Issued Date: The date a given license was issued

4. Status / Expiration: The StormWise license status (Active vs. Expired) and expiration date if applicable



The screenshot shows the Streamline Technologies License Management Portal. At the top is the Streamline Technologies logo. Below it is a navigation bar with "License Management Portal" and "Licenses" on the left, and a "Log Out" button on the right. The main content area is titled "Licenses" and includes a sub-header "Click on a License Number listed below to view more details about the license." Below this is a table with four columns: "License Number", "Product", "Issued", and "Status/Expiration". There are three rows of license data. Annotations with numbered circles (1, 2, 3, 4) point to the "License Number", "Product", "Issued", and "Status/Expiration" headers respectively. A red arrow points from the "License Number" 66204266 to a text box below the table that says "Access StormWise license details and our new license management tools".

1 License Number	2 Product	3 Issued	4 Status/Expiration
66218118	StormWise License Licensee: SLT: Orlando Office	Jan 03, 2025	Active / Jan 03, 2026
66217344	StormWise License Licensee: SLT: Winter Garden Office	Jan 02, 2025	Active / Jan 02, 2026
66204266	StormWise License Licensee: SLT: Winter Springs Office	Nov 19, 2024	EXP / N/A

Access StormWise license details and our new license management tools

Please visit our [Managing Your License](#) how to guide for a walkthrough and additional information on the features and functionalities found on the License Details Page

4. Contact Information:

- The **Contact Information** section of the homepage consists of your customer information as well as the ability to update your contact information and password.

1. **Customer ID:** Customer ID number

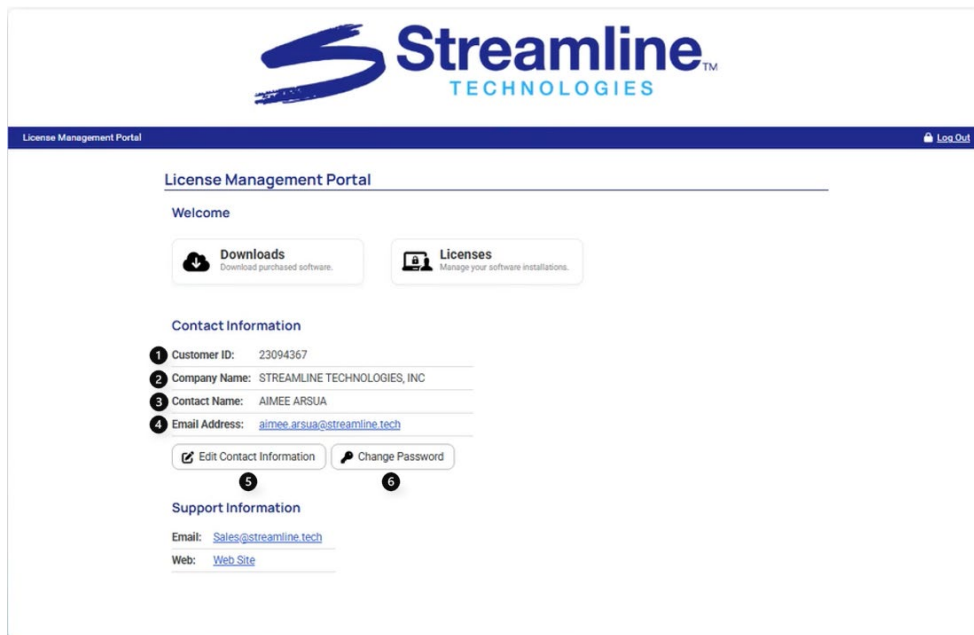
2. **Company Name:** Account manager company name

3. **Contact Name:** Account manager name

4. **Email Address:** Account manager email address

5. **Edit Contact Information:** Access to update your account manager's contact information

6. **Change Password:** Access to update your license management portal password



The screenshot displays the Streamline Technologies License Management Portal. At the top, the Streamline Technologies logo is visible. Below the logo, a dark blue header bar contains the text "License Management Portal" on the left and a "Log Out" button on the right. The main content area is titled "License Management Portal" and includes a "Welcome" message. There are two main sections: "Downloads" (Download purchased software) and "Licenses" (Manage your software installations). Below these, the "Contact Information" section is highlighted. It lists the following details: Customer ID: 23094367, Company Name: STREAMLINE TECHNOLOGIES, INC, Contact Name: AIMEE ARSUA, and Email Address: aimee.arsua@streamline.tech. Below the contact information, there are two buttons: "Edit Contact Information" (labeled with a circled 5) and "Change Password" (labeled with a circled 6). At the bottom, the "Support Information" section provides an email address (Sales@streamline.tech) and a web link (Web Site).

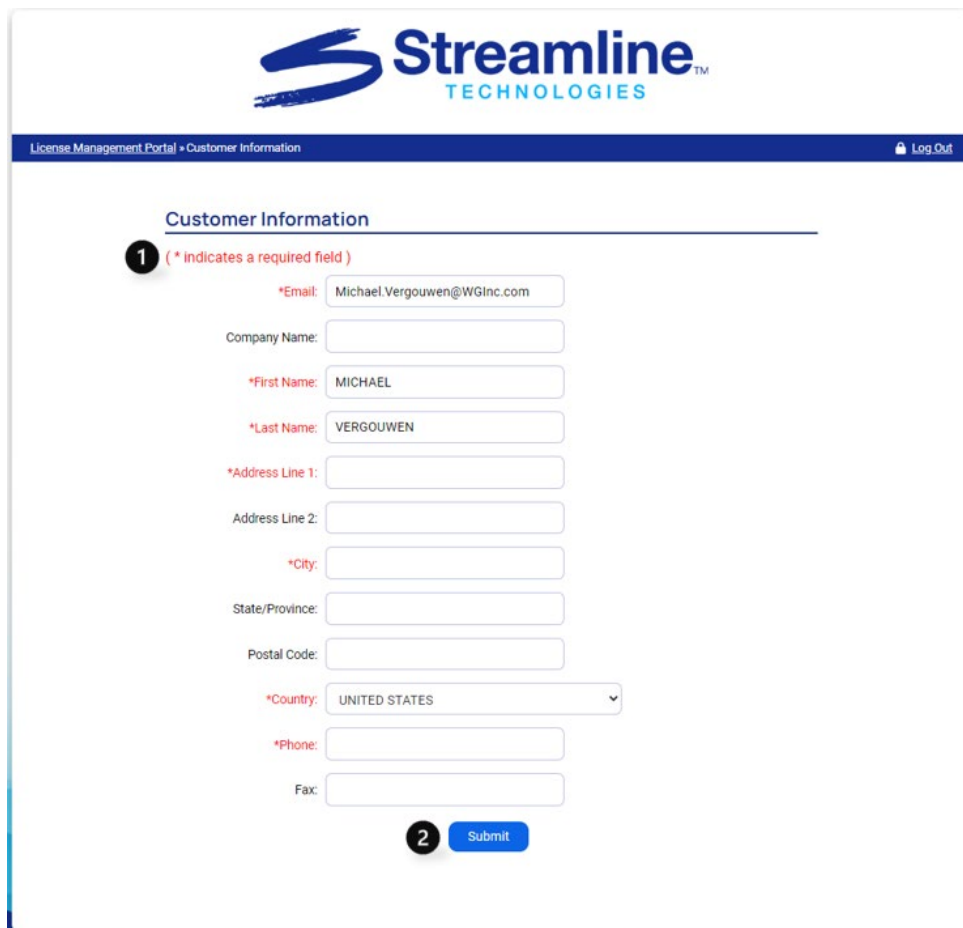
5. Edit Your Contact Information:

- Selecting “[Edit Contact Information](#)” from the homepage allows you to update your account manager’s contact information.

1. Required Fields: Required contact fields are indicated with *red text

Note: The default fields are email, first name, last name, and country

2. Saving Your Changes: Select “[Submit](#)” to save your changes



The screenshot shows the Streamline Technologies logo at the top. Below it is a navigation bar with "License Management Portal" and "Customer Information" (active), and a "Log Out" link. The main heading is "Customer Information". A circled "1" points to a legend: "(* indicates a required field)". The form fields are: *Email: Michael.Vergouwen@WGInc.com; Company Name: (empty); *First Name: MICHAEL; *Last Name: VERGOUWEN; *Address Line 1: (empty); Address Line 2: (empty); *City: (empty); State/Province: (empty); Postal Code: (empty); *Country: UNITED STATES (dropdown); *Phone: (empty); Fax: (empty). A circled "2" points to a blue "Submit" button.

6. Change Password:

- Selecting “**Change Password**” from the homepage allows you to update your license management portal password.
 1. **Old Password:** Input your old / current license management portal password
 2. **New Password:** Input and confirm your new license management portal password and select “**Submit**” to save your changes
 3. **Required Fields:** Required contact fields are indicated with *red text
 4. **Generate Random Password (Optional):** Populate a new randomly generated password
 5. **View Passwords (Optional):** View your password inputs prior to submitting

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License Management Portal » Change Password Log Out

Change Password

3 (* indicates a required field)

*Old Password:

1

Please note that the password you enter here may be visible to support personnel. For this reason, we recommend that you generate a random password. It is important that you record this password in a safe place.

2

*New Password:

4 Generate Random Password

*Confirm Password:

5 View Passwords

Submit

7. Support Information:

- The **Support Information** section of the homepage consists of links and resources to contact our team for additional help and support.

1. **Email:** Email our support team by selecting the "Sales@streamline.tech" hyperlink

2. **Web Site:** Visit our website by selecting the "[Web Site](#)" hyperlink for additional resources, and information on our offerings

