



End User Onboarding Communication (Existing Users)

Subject: Action Needed: Install the Latest Release of StormWise

Dear [End User],

Streamline Technologies has released **StormWise v.4.08.07** with updated security / reliability and your urgent action is required to install and access the latest software as all previous versions of StormWise will soon be sunset.

Please note that the process for installing and accessing the StormWise software has changed – We ask that you please review the new step-by-step instructions below:

- [StormWise Installation Guide](#)

Please Use the Credentials Below to Log into the StormWise Access Manager v1.0.14 Prior to Opening the StormWise Software:

- License Number: **[PLACEHOLDER LICENSE NUMBER]**
- Password: **[PLACEHOLDER PASSWORD]**

Helpful Links and Resources

- StormWise Installation Guide: [Installation Guide](#)
- StormWise Downloads Page: [StormWise Downloads](#)

- *StormWise v4.08.03, ICPR4 v4.07.08, and all previous versions will soon be sunset and will no longer access the software. We recommend you uninstall existing versions of the software and install the latest versions containing the new license manager to ensure continued and seamless access.*

If you have any questions or encounter any issues, please contact me directly for assistance – Thank you for your prompt attention to this update!

Best Regards,

[Account Manager Name]

[Account Manager Title]